FISCHER CRANE’S PRIVACY POLICY
(Revised May 2019)

General disclaimer

While visiting fischercrane.com, we will not collect any personal information about you unless you choose to provide that information to us. If you choose to provide this information, it will be used for the express purpose for which it was intended, such as responding to your request for information or processing product related orders. We remind you that if you visit a link outside of fischercrane.com, you are subject to the privacy policies of that site.

Information collected and stored automatically

Fischercrane.com automatically collects some technical information from you when you visit the site in order to give you the best possible experience. Fischercrane.com uses web measurement technology (Google Analytics) to automatically track how visitors interact with Fischercrane.com including where they came from, what they did on the site and whether they completed any pre-determined tasks while on the site. Aggregate data is used to help the us improve our user interface and diversify our content offerings to meet the needs of our customers, track operational problems, prevent fraud and improve the effectiveness, security and integrity of the site. This information does not identify you personally and data is only retained in accordance with Fischer Crane data retention policy. For each page that you visit, we collect and store only the following technical information:

- Date and time of access;
- URL address of the Fischercrane.com webpage visited;
- Internet domain and IP address from which our website was accessed;
- Type of browser and operating system used to access our site (if provided by the browser);
- URL address of the referring page (if provided by the browser);
- Completion or success status of the request for a web page or other on-line item; and
- File size of the webpage visited.

This information is only used to help us make the site more useful for you. With this data we learn about the number of visitors to our site and the types of technology our visitors use. We never track or record information about individuals and their visits and we do not share this data with anyone outside Fischer Crane unless necessary for law enforcement purposes.
Cookies

When you visit some websites, their web servers generate pieces of information known as cookies, which helps webmasters understand how users interact with their site's content and services. Websites use cookies to track one's activities on a website (e.g., pages visited, links clicked on, etc.), and to record information about the user so when the user returns to the site, customized features can be provided.

There are two types of cookies. A session cookie is a line of text that is stored temporarily in your web browser’s memory cache, and will expire when the browser is closed. A session cookie is not placed on any hard drive, and it is destroyed as soon as you close your browser. A persistent cookie is saved to a file on your hard drive and is accessed whenever you re-visit the website that put it there. This lets that website remember what you were interested in the last time you visited.

We use persistent cookies to enable Google Analytics to differentiate between new and returning Fischercrane.com visitors. Persistent cookies remain on your computer between visits to Fischercrane.com until they expire. We also use persistent cookies to block repeated invitations to take the customer satisfaction survey. The persistent cookies that block repeated survey invitations expire in 90 days.

By default, persistent cookies and web measurement technologies are automatically used when you visit Fischercrane.com. Nevertheless, if you decide to disable or remove cookies from your browser, you will continue to have access to all information and resources on Fischercrane.com.

Information collected from interactive forms and surveys

Fischercrane.com provides interactive forms that let you voluntarily submit personal information (such as your e-mail address, name, or organization). This occurs when you register to receive e-mail updates and newsletters and send questions and comments to the Fischercrane.com team. In these cases, all submitted information is used only for the express purposes for which it is provided, and is not made available to any third party unless required by law.

Children's privacy

Because we care about the safety and privacy of children online, we comply with the Children's Online Privacy Protection Act of 1998 (COPPA). COPPA and its accompanying
regulations protect the privacy of children using the Internet. Fischercrane.com does not knowingly contact or collect personal information from children under 13. Fischercrane.com is not intended to solicit information of any kind from children under 13.

Social media and third-party websites

Fischercrane.com uses some social media tools and websites to interact with its customers and resource partners. Social media websites are used to publicize Fischer Crane products and services and engage with members of the public. Fischer Crane does not use third party websites to solicit and collect personal information from individuals.

Links to other sites

Fischercrane.com may contain links to websites of other public and private organizations. When you follow a link to another site, you leave the Fischercrane.com site and your website interactions are no longer protected by our privacy policy. Fischercrane.com is not responsible for, and does not endorse the privacy or security practices and content of sites to which Fischercrane.com links.